

## Financial Assistance Process & Application

Terrebonne General Health System (Terrebonne General) is committed to providing financial assistance for patients with a demonstrated financial need or hardship, who have received medically necessary healthcare services provided by Terrebonne General. Medically necessary services are services that are reasonable or necessary for the diagnosis or treatment of an illness or injury. Medical necessity will be determined by the examining physician. This application does not serve as a guarantee of financial assistance or reduction in outstanding liability.

### **Forms to include:**

- Terrebonne General Financial Assistance Application
- Terrebonne General Patient Attestation

### **Documentation to include:**

1. Copy of most recently filed income tax return OR a copy of three (3) most recent pay stubs for yourself and co-applicant.
  - a. If unemployed, please provide a letter from last employer OR copy of unemployment aware letter OR letter certifying denial of unemployment benefits from applicable state department of labor
2. Last 2 months bank statements for yourself and co-applicant.

**\*\*Lines 1 and 2 must be included for your application to be processed; if you do not have these items, please provide a written statement advising of such\*\***

### **If Applicable:**

1. Copy of Social Security Administration monthly award letter
2. Copy of Disability monthly award letter
3. Copy of healthcare insurance card/information
4. Any and all other income:
  - a. Spousal/Child Support
  - b. Rental Property
  - c. Investment Income
5. Medicaid denial determination
6. Proof of dependents (birth certificates or most recently filed income tax return)

**\*\*If any of the above applies, we will not be able to process your application without such documentation if applicable\*\***

Please Mail Completed Info to:

**Terrebonne General Health System  
 Department: Patient Responsibility  
 Attn: Jennifer Dufrene/Leslie Valure  
 8166 Main Street  
 Houma, LA 70360**

Income Information: Please complete the income information below. Please state if the income listed is per month or per year.				
<i>If married, please include spouse income information under the Co-Applicant fields</i>				
Income Sources	Applicant	Per Month/Year	Co-Applicant	Per Month/Year
Employment	\$		\$	
Social Security	\$		\$	
Disability	\$		\$	
Unemployment	\$		\$	
Rental Property	\$		\$	
Investment Income	\$		\$	
Spousal Support	\$		\$	
Child Support	\$		\$	
<b>Total Combined Income</b>				<b>\$</b>

**Applicant(s) Information**

Applicant/Guarantor Information				
<b><u>Relationship to Patient:</u></b>		<b><u>Marital Status (*):</u></b>		
[ ] Self [ ] Spouse [ ] Parent		[ ] Single [ ] Married [ ] Divorced [ ] Separated		
*If Married, please include spouse information and income				
[ ] Yes [ ] No				
Last Name	First Name	Middle Initial	U.S. Citizen	Social Security Number
Date of Birth	Number of Dependents	Age of Dependents	Current Telephone Number	
Dependent Names and Date of Birth:				
Street Address		City, Parish, State	ZIP	
Current Employer		City, Parish, State	Position	
If you are not working, how long have you been unemployed?				

### Co-applicant Information

**Relationship to Patient:**

Self  Spouse  Parent

\*If Married, please include spouse information and income

Yes  No

Last Name	First Name	Middle Initial	U.S. Citizen	Social Security Number
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Date of Birth	Number of Dependents	Age of Dependents	Current Telephone Number
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Street Address	City, Parish, State	ZIP
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Current Employer	City, Parish, State	Position
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If you are not working, how long have you been unemployed?

### Attestation

- I have complied with the **Terrebonne General Health System Financial Assistance Program (“FAP”)** screening process to determine if I may be eligible for alternate resources (COBRA, Social Security, Medicaid, and Victim of Crime).
- I understand that until I have complied with the FAP eligibility process, or applicable application process, I will not be eligible for financial assistance.
- I understand that balances due to non-medically necessary services, such as purely elective or cosmetic services are not eligible for financial assistance, and I have not included any of those balances in this request.
- If I have included balances due to purely elective or cosmetic services, they will not be adjusted. If they are adjusted in error, they will be reinstated.
- If applicable, I have provided my most recent/current insurance card with appropriate information to submit past, present and future claims.
- I have provided all requested documentation from page 1 of this application. I attest that all information provided, as well as all supporting documents are accurate and truthful to the best of my knowledge and ability.

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**Printed Name**

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**Signature**

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**Date of Application**

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**Phone/Contact**

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**Address (Street Address, City, State, Zip)**

**Attachment(s):**

Terrebonne General Financial Assistance Application and all applicable required documents

**No Income Verification/Statement of Support**

\_\_\_\_\_ **(Applicant)** is applying for financial assistance with the Terrebonne General Health System. The applicant has stated they do not receive any monthly/yearly income. The applicant has listed you as their sole means of support.

To the best knowledge, the applicant has no income and I certify this to be true. I am either providing the applicant with food and shelter and/or providing the applicant with financial support as specified below:

**(Relationship to the applicant-for example: Shelter, Mother, Father, Other)**

**I am providing:**

- Food and Shelter      \$ \_\_\_\_\_      Approximate monthly total
  
- Financial Support      \$ \_\_\_\_\_      Approximate monthly total
  
- Other      \$ \_\_\_\_\_      Approximate monthly total

\_\_\_\_\_  
**Printed Name** (of supporter)

\_\_\_\_\_  
**Signature** (of supporter)

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Phone/Contact**

\_\_\_\_\_  
**Address (Street Address, City, State, Zip)**

If you have any questions or concerns, you may contact the Financial Counselor in the Patient Responsibility Department by phone at (985) 873-3799 or (985) 873-4668.